



# EAP platform name change

Announcement of transition from LifeWorks  
to TELUS Health One

## Announcement for your people: LifeWorks platform to be renamed TELUS Health One.

The Employee Assistance Program (EAP) platform LifeWorks will be renamed TELUS Health One in mid-August 2023. Inform your people about this upcoming name change using the template communication below.

### CANADA & US

**Subject:** Your LifeWorks platform will soon become TELUS Health One.

Dear team member,

We are writing to share an important update regarding your Employee Assistance Program (EAP) platform, LifeWorks. Following the acquisition of LifeWorks by TELUS in 2022, our platform is changing name from LifeWorks to TELUS Health One. This change will be effective in mid-August 2023.

This name change will not impact the services and benefits you currently have access to. You can continue to use all the features, tools, and services that have been provided through LifeWorks. The new name of TELUS Health One represents their commitment to connecting mental, physical and financial wellbeing services, so you can more easily access a broad range of support from a single point of entry at any point in your wellbeing journey.

In the coming weeks, you will begin to see the TELUS Health brand and TELUS Health One name on the website and in the app, in communications and when using the services.

Thank you for being an integral part of our organization and for using TELUS Health One to support your health and wellbeing.

Warm regards,

[Your name]

[Your title/position]

[Your organization name]

## EMEA, APAC & Global

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