

New product infrastructure and naming convention

June 2023



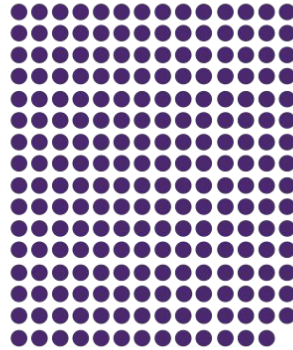
Previous Product Overview



Why are we changing the name and structure of our products?

- Complex suite, without clear direction
- Too many products without articulated hierarchy
- Ambiguous names that can be difficult to differentiate from one another
- Silo-based structure (products not linked with each other)

209
Products



Too many products, no clear access points,
no naming hierarchy for framework.

New Product Overview



Simplified, clearer offering,
and fully branded house



Important: None of the products are discontinued. They are simply restructured so that it's easier to navigate the services. Instead of the previous 209 products, we have now 17 primary products, and other services are now sub products and features.

New Products Preview

Category	Product name	Sub Product
ABSENCE	TELUS Health Absence and Disability Management	Accommodation Case Management Absence Reporting And more.
	TELUS Health Workers Compensation TELUS Health Safety Group	
	TELUS Health Case Management Software	Absence - Alert - Connect - Manage
MENTAL	TELUS Health EAP TELUS Total Mental Health	Work Assist Structure Relapse Prevention Depression Care Department of Transportation Fitness for Duty And more.
	TELUS Health Workplace Support	
	TELUS Health CBT	
	TELUS Health Student Support TELUS Health Children Support TELUS Health Responsible Gambling TELUS Health Critical Incident	Substance Use Management
	TELUS Health Wellbeing	Fitness Peer to Peer Perks Health Assessment Advanced Analytics Recognition API
	TELUS Health Virtual Care TELUS Health Virtual Pharmacy TELUS Preventive Health Assessment	
	TELUS Health Learning	
App / platform name is TBD as of 26/5		



This list is a preview, and does not include all sub products, features or third party products.



Questions on the new names and structure?
Connect with your contact in our team for more details.

Additional information

- The preview above showcases the main offering of Employer products with the integration of LifeWorks and TELUS Health.
- Some products are not listed in the previous page as they may now be sub-products, features, or third party products sold under TELUS Health. Connect with your contact in our team for more details on the full list of services.
- Some product names will remain as is for the time being and potentially be renamed at a later date (eg. Breaking Free).
- Retirement and Benefits Solutions products are not included in this exercise at this time.

